

FIXTURE WARRANTY

Brilliance Metal Works is committed to providing our customers with unparalleled quality and service. Your satisfaction is our goal. All warranty periods begin on the ship date. To this end, Brilliance Metal Works warrants and guarantees the following:

Brilliance Metal Works Fixtures Carry:

A lifetime credit or replacement coverage on all:

- National Parks Series fixtures (excludes Guadalupe and all Aluminum fixtures)
- Brilliance Organics fixtures (excludes o-ring and socket)
- Gutter Mount accessory

10-year repair or replacement coverage on all Black Diamond fixtures and all Aluminum fixtures

5-year coverage on light engines (i.e. Versa Beam/Guadalupe/Mini Beam/Light Bar/Ozark/Cascade/Tee Wall Wash)

2-year coverage on Roswell Solar Path Lights

At the company's discretion, broken glass may be covered to be repaired or replaced

Underwater Fixtures Carry:

A lifetime warranty on the Adjustable AquaBeam Brass housing and a 5-year warranty that covers all internal components at a maximum depth of up to 10' (3m)

3-year coverage on Niche Light fixtures

*Not to be used in pool and spa rated areas or harsh water conditions (i.e. over chlorinated fountains)

This warranty covers purchases made from authorized Brilliance distributors. **This warranty does not cover purchases made from third-party resellers.**

This warranty does not cover mishandling, abuse, cosmetic damage, or damage due to acts of God, misuse, negligence or modification to any part of the product. This warranty **does not cover** damage due to failure to follow directions regarding the operation or installation of the product, and also **does not cover** connection to improper power-supply (more than 24 volts), lightning strike, hot-plugging (electrical overstress), other power surges, any other primary side (line voltage) problem, or attempted repair by anyone other than a facility authorized by Brilliance LED, LLC to repair the product.

This warranty does not apply to optional finishes. Should optional refinishing be required, charges will apply.

This warranty does not cover shipping for returns or repairs. Shipping and handling charges, both ways, are the responsibility of the sender.

Brilliance Metal Works assumes no responsibility for labor costs involved in repair or replacement. We are not responsible for labor, down-time, or equipment rental charges for on-site service.

Your product will be repaired or replaced at our discretion and promptly returned to you via common carrier of our choice. Average repair time from time of receipt is 7-10 business days, however times may vary. Should signature be required at time of delivery, please notify us at the time of RGA request. If a defective fixture is outdated and/or discontinued, it will be repaired if possible.

No other warranties or guarantees, either expressed or implied, exist beyond the stated warranties herein. No employee or agent of Brilliance Metal Works may extend, modify, and/or change the terms of these warranties.

Under no conditions will Brilliance Metal Works be liable for any incidental, consequential, special or money damages in connection with any breach of its aforementioned warranties.

To submit a warranty claim, visit brillianceled.com/info and click the "METAL WORKS RGA FORM" button to download the Excel document, then send the completed warranty RGA forms to: warranty@brillianceled.com

Warranty terms are subject to change without notice. Brilliance LED, LLC also reserves the right to modify these warranty terms in order to comply with policy or laws governing warranty issues in states or countries having specific remedies differing or additional to those described within this document.