

LIMITED WARRANTY

Brilliance LED, LLC is committed to providing our customers with unparalleled quality and service. Your satisfaction is our goal. To this end, Brilliance LED, LLC warrants and guarantees the following:

If any product you purchase from Brilliance LED, LLC fails to perform according to specifications, we ask that you contact us immediately. If the product is found to contain defects of material or workmanship, your account will be credited at current replacement cost or the product will be replaced at no charge to you. The corresponding credit memo must be used within 6 months. No cash refunds will be issued.

Notwithstanding the foregoing, Brilliance LED, LLC reserves the right to inspect any returned/exchanged product for defects.

This warranty DOES NOT cover abuse, cosmetic damage, or damage due to acts of God, misuse, negligence, or modification to any part of the Product. **This warranty DOES NOT cover** damage due to failure to follow directions regarding operation of the Product and also **DOES NOT** cover connection to improper power-supply (more than 24 volts), lightning strike, hot-plugging (electrical overstress), other power surges, any other primary side (line voltage) problem, or attempted repair by anyone other than a facility authorized by Brilliance LED, LLC to repair the product.

This warranty DOES NOT cover water damage. This warranty specifically disclaims any damage done to user equipment. In no event shall Brilliance LED, LLC be responsible for removal or re-installation of any product or for the expenses associated thereof. This warranty is given only to the original end user customer and may not be assigned or transferred to anyone else. It is the purchaser's obligation to retain proof of purchase documentation which shows the date of purchase. Brilliance LED, LLC will not warrant any defective product that has had its date of manufacture or other such pertinent information altered or removed.

Brilliance LED, LLC asks its dealer network to take a common sense approach examining any faulty product and to use best judgment for replacement. Brilliance LED, LLC warrants to the purchaser that Brilliance LED Lamps will be free from defect in material and workmanship from the date of purchase. For individual product warranty periods see corresponding product cut sheet available on our website.

To submit a warranty claim visit www.brillianceled.com/info and click the "RGA FORM" button to download the Excel document, then send the completed warranty RGA forms to: warranty@brillianceled.com

Warranty terms are subject to change without notice. Brilliance LED, LLC also reserves the right to modify these warranty terms in order to comply with policy or laws governing warranty issues in states or countries having specific remedies differing or additional to those described within this document.

