



## 2023-2024 BOSS PRODUCTS LIMITED CONSUMER WARRANTY

### What the warranty covers:

BOSS Products – a division of the Toro Company, promises to repair BOSS equipment if defective in material and workmanship for the period below when used for personal, family, or household use. The warranty only applies if you perform the routine maintenance specified in the Operator's Manual. BOSS Products makes no other express warranty. If applicable, this documentation will be provided with your product. Warranty is not transferrable.

### Warranty period:

**Complete Product:** 2-years parts and labor from the date of purchase.

**Parts, Shovels and WBS Spreaders:** 1-year from the date of purchase. (No Labor)

### What BOSS PRODUCTS will do:

If, within the warranty period, the product is found to be defective, BOSS PRODUCTS will, at its sole option, repair or replace the defective parts at no charge to the original purchaser.

**What you must do for warranty service:** To obtain warranty service, purchaser must return the defective product to any authorized BOSS PRODUCTS dealer (preferably the one from whom the product was purchased) within the warranty period. Product must be registered, and purchaser must be able to verify the original purchase date. All transportation costs to and from the dealer will be the responsibility of the purchaser. To locate the authorized BOSS dealer nearest to you, call toll free: (800) 286-4155, or use the Dealer Locator at [www.bossplow.com/en/locator](http://www.bossplow.com/en/locator).

### Items and Conditions Not Covered:

Not all product failures or malfunctions that occur during the warranty period are defects in material and workmanship. This express warranty does not cover the following:

1. Cost of regular maintenance or parts, such as lubricants, hoses, plow shoes, cutting edges, pins, nuts, bolts, blade guides, light bulbs, etc.
2. Components failing due to normal wear.
3. Repairs or attempted repairs by anyone other than an authorized BOSS PRODUCTS dealer.
4. Any product or part that has been altered, misused, neglected, requires replacement or repair due to accidents, improper installation, lack of proper maintenance, care or storage.
5. Pickup and delivery charges
6. Repairs or adjustments due to the following:
  - a. Failure to perform required maintenance or adjustments
7. Snowplows mounted on vehicles other than those listed in the PRODUCT SELECTOR at [www.bossplow.com/en/product-selector](http://www.bossplow.com/en/product-selector)
8. Failures caused by outside influence, including, but not limited to, weather; storage practices; contamination; or the use of unapproved lubricants, additives, or chemicals.
9. BOSS PRODUCTS does not assume liability for damage to your motor vehicle resulting from the attachment or use of BOSS PRODUCTS. Vehicle risk is the sole responsibility of the purchaser.

### Warranty limitations:

NEITHER BOSS PRODUCTS NOR THE TORO COMPANY IS LIABLE FOR INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES IN CONNECTION WITH THE USE OF THE BOSS PRODUCTS COVERED BY THIS WARRANTY, INCLUDING ANY COST OR EXPENSE OF PROVIDING SUBSTITUTE EQUIPMENT OR SERVICE DURING REASONABLE PERIODS OF MALFUNCTION OR NON-USE PENDING COMPLETION OF REPAIRS UNDER THIS WARRANTY. THIS WARRANTY IS OFFERED IN LIEU OF ANY OTHER EXPRESS WARRANTY. ALL IMPLIED WARRANTIES, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR USE, ARE LIMITED TO THE DURATION OF THIS WARRANTY.

Some states do not allow exclusion of incidental or consequential damages, or limitations on how long an implied warranty lasts, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have the other rights which vary from state to state.

If you purchased your BOSS Product for other than personal, family, or household use, refer to the BOSS Product Commercial Warranty.



## 2023-2024 BOSS PRODUCTS COMMERCIAL WARRANTY

### What the warranty covers:

BOSS Products – a division of the Toro Company, promises to repair BOSS equipment if defective in material and workmanship for the period below when used in a commercial application. The warranty only applies if you perform the routine maintenance specified in the Operator's Manual. BOSS Products makes no other express warranty. If applicable, this documentation will be provided with your product. Warranty is not transferrable.

### Warranty Period:

**Complete Product:** 2-years parts and labor from the date of purchase.

**Parts, Shovels and WBS Spreaders:** 1-year from the date of purchase. (No Labor).

### What BOSS PRODUCTS will do:

If, within the warranty period, the product is found to be defective, BOSS PRODUCTS will, at its sole option, repair or replace the defective parts at no charge to the original purchaser.

### What you must do for warranty service:

To obtain warranty service, purchaser must return the defective product to any authorized BOSS PRODUCTS dealer (preferably the one from whom the product was purchased) within the warranty period. Product must be registered, and purchaser must be able to verify the original purchase date. All transportation costs to and from the dealer will be the responsibility of the purchaser. To locate the authorized BOSS dealer nearest to you, call toll free: (800) 286-4155, or use the Dealer Locator at [www.bosspow.com/en/locator](http://www.bosspow.com/en/locator).

### Items and Conditions Not Covered:

Not all product failures or malfunctions that occur during the warranty period are defects in material and workmanship. This express warranty does not cover the following:

1. Cost of regular maintenance or parts, such as lubricants, hoses, plow shoes, cutting edges, pins, nuts, bolts, blade guides, light bulbs, etc.
2. Components failing due to normal wear.
3. Repairs or attempted repairs by anyone other than an authorized BOSS PRODUCTS dealer.
4. Any product or part that has been altered, misused, neglected, requires replacement or repair due to accidents, improper installation, lack of proper maintenance, care or storage.
5. Pickup and delivery charges
6. Repairs or adjustments due to the following:
  - a. Failure to perform required maintenance or adjustments
7. Snowplows mounted on vehicles other than those listed in the PRODUCT SELECTOR at [www.bosspow.com/en/product-selector](http://www.bosspow.com/en/product-selector)
8. Failures caused by outside influence, including, but not limited to, weather; storage practices; contamination; or the use of unapproved lubricants, additives, or chemicals.
9. BOSS PRODUCTS does not assume liability for damage to your motor vehicle resulting from the attachment or use of BOSS PRODUCTS. Vehicle risk is the sole responsibility of the purchaser.

### Limits of BOSS Products Liability are:

NEITHER BOSS PRODUCTS NOR THE TORO COMPANY IS LIABLE FOR INDIRECT, CONSEQUENTIAL, OR INCIDENTAL DAMAGES IN CONNECTION WITH THE USE OF THE PRODUCTS COVERED BY THIS WARRANTY, INCLUDING ANY COST OR EXPENSE OF PROVIDING SUBSTITUTE EQUIPMENT OR SERVICE DURING REASONABLE PERIODS OF MALFUNCTION OR NON-USE PENDING COMPLETION OF REPAIRS UNDER THIS WARRANTY. THE FOREGOING WARRANTY IS EXCLUSIVE AND IN LIEU OF ALL OTHER EXPRESS AND IMPLIED WARRANTIES INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

Some states do not allow exclusions of incidental or consequential damages, or limitations on how long an implied warranty lasts, so the above exclusions may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. This warranty does not apply if you purchased your BOSS Product for personal, family, or household use. In this case, refer to the BOSS Products Limited Consumer Warranty.

**BOSS Snowplow – A Division of The Toro Company**

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