



Global Lift Corp Warranty Information

The **Commercial**, **Proformance**, and **Rotational** series lifts have a **Lifetime Limited Warranty** on the metal components of the frame (not including the powder coating process) whereas the **Superior** series lift has a 5 year structural limited warranty. Global Lift Corp warrants to the original retail end user only products manufactured by Global Lift Corp, when properly installed in accordance to the assembly and installation instructions, and when the equipment is properly *used and maintained, be free from material defects and workmanship as stated below:*

- Warranty starts from date of original purchase
- Metal structure (not including powder coat) – Lifetime Limited **(Commercial/Proformance/Rotational Series)**
- Metal structure (not including powder coat) 5 year limited structural warranty **(Superior Series)**
- Actuator and controls – 2 years from date of purchase then 2 years prorated
- Actuator and controls – 3 years 50% coverage (Customer is responsible for 50% of replacement cost)
- Actuator and controls – 4 years 30% coverage (Customer is responsible for 70% of replacement cost)
- Battery – 1 year from date of purchase

*This warranty does not cover damages to **ANY** of our lifts due to: accident, abuse, negligence, misuse, damage by improper use of chemicals, fading, ice damage, fire, rust beyond structural damage (does not cover cosmetic rust), exceeding the weight capacity for model purchased, failure to install or to assemble the product in accordance with the installation and assembly instructions, normal wear and tear from day to day use, not maintaining the lift properly, if unit is altered or repaired without written approval of Global Lift Corp – All Warranties are Void.*

To commence the warranty claim process of a Global Lift Corp product, in writing provide place of purchase along with the product name and description, date of installation, and a detailed description of the defect, along with a photo of the entire product and claimed defect. Prior to a 30 day period after receiving the written warranty claim by Global Lift Corp and barring any unforeseen delays, the claimant will be notified of Global Lift Corp's decision regarding the claim.

If the request made by Global Lift Corp for the product to be returned to its factory or distributor of choice for inspection and/or repair, purchaser will be liable for "Freight Prepaid". Global Lift Corp (at its option) will replace or repair the defective item and deliver the repaired product or replacement to the buyer of the product, freight prepaid by the purchaser to the destination on file in regards to the original order. Parts and products returned for replacement to Global Lift Corp shall remain the property of Global Lift Corp under this limited warranty.

A new warranty period shall not be established for any repaired or replaced products. Replaced or repaired products will remain under warranty only for the remainder of the original warranty period for the original product purchased. No person or organization is authorized to make any other specific or implied warranties on behalf of Global Lift Corp.

THE WARRANTIES ARE IN LIEU OF ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, WHICH ARE HEREBY DISCLAIMED AND EXCLUDED, INCLUDING WITHOUT LIMITATION ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE OR USE.

IN NO EVENT SHALL GLOBAL LIFT CORP BE LIABLE FOR ANY INCIDENTAL, CONSEQUENTIAL, INDIRECT, SPECIAL EXEMPLARY OR PUNITIVE DAMAGES OR LOST PROFITS FROM ANY BREACH OF THIS LIMITED WARRANTY. THE SOLE AND EXCLUSIVE REMEDY OF THIS WARRANTY IN REGARDS TO GLOBAL LIFT CORP'S PRODUCT SHALL BE LIMITED TO REPLACEMENT OR REPAIR AT A GLOBAL LIFT CORP'S FACILITY OR A DULY APPOINTED DISTRIBUTOR'S LOCATION OR AT A GLOBAL LIFT CORP'S DESIGNATED LOCATION. IN NO EVENT SHALL GLOBAL LIFT CORP LIABILITY EXCEED THE ENTIRE AMOUNT PAID TO GLOBAL LIFT CORP BY THE ORIGINAL PURCHASER IN REGARDS TO THE DEFECTIVE OR FAILED PRODUCT.

NO REPRESENTATIVE OF GLOBAL LIFT CORP SUCH AS AGENTS, DISTRIBUTORS AND DEALERS HAVE THE AUTHORITY TO ALTER IN ANY FASHION THE TERMS OF THIS WARRANTY AND GLOBAL LIFT CORP IS "NOT" RESPONSIBLE FOR REPRESENTATION, UNDERTAKING, OR WARRANTY MADE BY ANY OTHER PERSON BEYOND THE WARRANTIES EXPRESSED SET FORTH IN THIS WARRANTY.



**GLOBAL LIFT CORP
WARRANTY REGISTRATION
PURCHASED BY:**

Name: _____ Contact: _____
City: _____ State: _____ Zip: _____
Phone: (_____) _____

DEALER:

Name: _____ Phone: (_____) _____
City: _____ State: _____ Zip: _____
Model: _____ Serial Number: _____
Color: _____ Purchase Price: \$ _____ Date Purchased: _____

I have read and accept the warranty terms.

Signature: _____ Date: _____

This card must be completed and returned to Global Lift Corp within 30 days of purchase date to assure coverage.

Please mail to: Global Lift Corp, 684 N Port Crescent Suite C, Bad Axe, MI 48413

Warranty Procedure

Warranty Claims shall be submitted to Global Lift Corporation by the dealer or distributor which originated the sale with Global Lift Corporation.

All RGA (Return Goods Authorization) documents shall be requested by and issued only to the dealer or distributor which originated the sale.

Global Lift Corporation shall determine warranty coverage validation and replacement parts or repair shall be directed to the dealer or distributor which originated the sale.

Warranty claims received from end users by Global Lift Corporation shall be re-directed to the dealer or distributor which originated the sale with Global Lift Corporation.