How to get service: In order to be eligible for service under this warranty you MUST return the warranty registration card included with your cover within 10 days of purchase.

Return Instructions:

1. Return a 1sq. foot portion showing defective cover, portion should be clean and dry.
2. Include a copy of this warranty and purchase receipt to prove date of purchase and amount paid and a complete statement of your complaint. No warranty claim will be honored without a receipt.
3. Shipments must be pre-paid. Collect shipments will be refused.
4. DO NOT TAKE YOUR POOL COVER BACK TO THE RETAILER.

   Mail to:

   Warranty Department
   P.O. Box 2382
   Mandeville, LA 70470-2382

NOTE:

Improper installation will render this warranty null and void. Excessive abrasion and grommets pulling out are excluded from this warranty. This warranty does not cover any damage from the elements such as wind, snow, heavy rains, etc. This warranty does not cover excessive wear from coping or sharp areas; pad sharp areas with proper padding. Cypress, Inc. will not be responsible for any labor charges, cost of loss of water, chemicals, or any other damage that may occur regardless of the cause.

NEITHER CYPRESS, INC. NOR ANY OF ITS PARENT, SUBSIDIARIES OR AFFILIATES MAKE ANY OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO ANY WARRANTY OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, REDHIBITION OR NONINFRINGEMENT. CYPRESS, INC. AND ITS PARENT, AFFILIATES AND SUBSIDIARIES HEREBY DISCLAIM ALL SUCH WARRANTIES, EVEN IF ADVISED OF PARTICULAR FACTS OR CIRCUMSTANCES. AS BETWEEN DISTRIBUTOR AND COMPANY, ALL PRODUCTS AND SERVICES ARE SOLD ON AN "AS-IS" AND "AS AVAILABLE" BASIS, SUBJECT TO COMPANY'S RIGHTS, IF ANY, UNDER ANY THIRD PARTY MANUFACTURER'S WARRANTY. NO ADVICE WHETHER ORAL OR WRITTEN, OBTAINED BY COMPANY FROM DISTRIBUTOR SHALL CREATE ANY WARRANTY NOT EXPRESSLY MADE HEREIN.

Limited Warranty Registration Certificate

This card must be mailed within ***10 days*** of your purchase

Name _____

Address _____

Email _____

Cover model _____

Date Purchased _____

Store Name _____

Retail Price Paid _____

Pool type: ❑ Above Ground ❑ In-Ground

Age of pool: ❑ 0-2 years ❑ 2-4 years ❑ 5-9 years ❑ 10-14 years ❑ 15+years

Is this your first cover? ❑ Yes ❑ No

Cover was purchased because of:

❑ Suggestion of Retailer ❑ Suggestion of Pool Builder ❑ Advertising ❑ Your Own Evaluation

Is your pool cover used year round? ❑ Yes ❑ No

Cover was purchased for?

❑ Winter Use ❑ Cleanliness ❑ Retention of Heat ❑ Retention of Chemicals

15 Year Limited Warranty

Cypress, Inc. warrants this cover to be free from defects in workmanship subject to the limitations set forth herein and under applicable law. Examine your cover carefully before installing. Handle your cover carefully during inspection and installation as Cypress, Inc. is not responsible for tears or punctures caused by improper handling.

Full Three Year Warranty

What is covered: Defects in workmanship.

For how long: Three years from the date you purchased your cover.

What Cypress, Inc. will do: Cover will be replaced provided a warranty card is on file, and a section of the defective cover showing defect is returned along with a copy of the receipt showing the date of purchase. No postage will be reimbursed.

Limited Twelve Year Warranty

What is covered: Defects in workmanship.

For how long: From the first anniversary of the date you purchased your cover, a pro-rated warranty will apply. Customer will receive the following credit towards the purchase of a new winter cover.

Year 4	25% of current retail selling price
Year 5	20% of current retail selling price
Year 6	10% of current retail selling price
Years 7 through 15	5% of current retail selling price

For example: If your cover was 4 years old, you would receive a 25% credit towards the purchase of a new cover.

What Cypress, Inc. will do: Cover will be replaced provided that the consumer calls **1-877-618-7665** for a claim code prior to mailing and a warranty card is on file. Consumer must also send a check or money order for the pro-rata amount, section of the defective cover showing defect, and a copy of receipt showing the date of purchase. No postage will be reimbursed.

Place
Stamp
Here

WARRANTY DEPARTMENT
P.O. BOX 2382
MANDEVILLE, LA 70470-2382