SAFTRON WARRANTY

Saftron is proud to offer the longest and best warranty in the Pool Rail Industry. Our 5 year non-pro-rated warranty ensures a quality product that can be counted on for many years of trouble-free service.

Saftron warrants for a period of five years from the date of delivery to the original consumer purchaser, that Saftron rails, railings and ladders shall be free from defects in workmanship or material under normal use. Saftron at its option shall repair or replace free of charge any part found to be defective in workmanship or material. This warranty does not cover normal wear, damages incurred during shipment, damages due to accident, misuse, abuse, negligence, improper installation or improper maintenance.

The maximum weight load limit on ladders and steps shall not exceed 275 lbs (125 Kilograms).

Saftron will not be liable for incidental or consequential damages resulting from defects in workmanship or material and shall in no event be liable for any amount in excess of the total paid to Saftron by the original purchaser for the defective product.

Some States/Countries do not allow the exclusion or limitation of incidental or consequential damages, so the foregoing limitations or exclusions may not apply.

Purchaser assumes sole responsibility to file claims against carrier for damages incurred in transit when merchandise is shipped "freight collect" or when freight charges are billed to purchaser's account with carrier.

Merchandise damaged during "prepaid" shipments, or shipments billed to Saftron's account with a carrier will be replaced by Saftron, provided purchaser files the appropriate claim forms in a timely manner with the carrier and submits copies to Saftron within 5 working days of receiving the damaged merchandise.

Unless otherwise authorized, all returns must be shipped freight prepaid, complete, and suitably protected in their original packaging. Return requests for purchases made through distributors must include a copy of the distributor's invoice.

This warranty gives the claimant specific legal rights. The provisions of this warranty are in addition to, and not a modification of, or a subtraction from, the statutory warranties and other rights and remedies contained in applicable local legislation.

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