



## 2 YEAR LIMITED WARRANTY

Xcel Surfaces grants the original owner a 2 year non-transferable warranty on the Xcel Surfaces decorative surfacing system against defective material. This warranty extends to bond failure such as chipping, flaking and peeling. Warranty is for the replacement of material only and does not warrant any labor. Applicator warranties any labor or installation failure. Subject to Exclusions and Limitations.

### Warranty Exclusions and Limitations

Damages caused by customer neglect, abuse or lack of reasonable care.

Xcel is not responsible or liable for damages caused by expansive soil, earth movement, landscape drainage problems, Alkali- Silica reaction (A.S.R.), Efflorescence, Any problems with the substrate not being structurally sound or Acts of god.

Installation not consistent with Xcel Surfaces training manual

Combining other manufactures products with Xcel Surfaces Products.

Product not sold thru an Xcel Surfaces authorized Distribution

Product installed when temperature are below 45 degrees F or above 95 degrees F

When Xcel Surfaces become wet less than 7 days after installation surfaces due to precipitation, sprinklers or any other circumstances.

Xcel Surfaces material has frozen or is past the 1 year manufacture date.

Xcel Surfaces does not warrant products for uses other than those intended.

Buyer and user assume the risk of any failure, injury; death or liability resulting from the handling, storage, or use of this product whether or not is handled, stored or used in accordance with the directions or specifications.

Xcel does not authorize any agent or representative to make any changes or guarantee concerning Xcel materials

All claims against this Warranty must be reported within 10 days in writing to:

Xcel Surfaces  
3750 W. Indian School Road  
Phoenix, AZ 85019

All claims must include a description of what is happening, and how material was applied.

Warranty must be signed by both parties and be returned to Xcel Surfaces to be valid.

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Customer Name

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Installation Date

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Customer Phone Number

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Customer Address

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Applicator Name

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Applicator Phone Number

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Applicator Fax Number

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Applicator Address

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Applicator License Number

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Product Used on Job

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Batch # on product used

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Distributor Purchased from

Please note that receipts and batch numbers for each item purchased are required. Attach all information to this document to be valid.

Customer Signature \_\_\_\_\_

Date \_\_\_\_\_

Applicator Signature \_\_\_\_\_

Date \_\_\_\_\_